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IT Manager CV – Mehdi Hasan

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Phone: +966 533 737 405

Iqama Number: 2195611674

Location: Saudi Arabia

Nationality: Bangladeshi

Date of Birth: January 1, 1981

Professional Summary

Results-driven IT Manager with 10+ years of experience leading network and systems operations across enterprise environments. Expert in Cisco enterprise networking, Microsoft infrastructure, and information security. Skilled in managing IT teams, optimizing system performance, and implementing scalable, secure solutions that align with business goals. Holds multiple professional certifications, including Cisco Certified Specialist – Enterprise Core and Microsoft Certified Systems Engineer (MCSE).

Professional Experience

IT Manager / Network Engineer

Sulaiman Al Bassam Contracting Company – Saudi Arabia

November 1, 2020 – Present

Key Responsibilities: - Lead and manage all IT operations, including network, servers, user support, and cybersecurity. - Oversee configuration and maintenance of Cisco routers, switches, and firewalls (ASA/Firepower). - Administer Windows Server infrastructure, including Active Directory, DHCP, and DNS services. - Plan and implement enterprise network upgrades to improve performance and reliability. - Develop and enforce IT policies, backup plans, and disaster recovery procedures. - Coordinate with vendors and service providers to maintain SLAs. - Supervise IT technicians and provide technical training to improve departmental efficiency. - Monitor network and system performance using tools such as SolarWinds and Wireshark. - Prepare IT budgets, manage hardware/software procurement, and ensure cost-effective solutions.

Achievements: - Successfully reduced system downtime by over 20% through proactive maintenance and monitoring. - Led the migration of legacy systems to virtualized and cloud-based infrastructure. - Enhanced network security posture by implementing access control and VPN solutions.

Technical Skills

Networking: Cisco Routing & Switching, VLANs, STP, OSPF, BGP, VPN (IPSec, GRE, DMVPN), MPLS, QoS

Security: Firewalls (ASA, pfSense), AAA, ACLs, IDS/IPS, Network Segmentation

Systems: Windows Server 2003–2019, Active Directory, DNS, DHCP, Group Policy

Monitoring & Tools: Cisco Prime, SolarWinds, GNS3, Packet Tracer, Wireshark, PuTTY

Virtualization: VMware ESXi, Hyper-V

Cloud Platforms: Microsoft Azure (VNETs, NSGs, VPN Gateways)

Protocols: TCP/IP, SNMP, NTP, FTP, SSH, Telnet

Certifications

- Cisco Certified Specialist – Enterprise Core | Cisco | Valid Until Jan 2026
 - Microsoft Certified Systems Engineer (MCSE) | Microsoft
 - Microsoft Certified Systems Administrator (MCSA) | Microsoft
 - Microsoft Certified Professional | Microsoft
 - Certificate of Proficiency in Information Systems (CPIS) | APTECH
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Education

- Higher Secondary Certificate (HSC) | Board of Intermediate & Secondary Education, Comilla | 1999 | First Division
 - Secondary School Certificate (SSC) | Board of Intermediate & Secondary Education, Comilla | 1997 | First Division
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Professional Development

- MENA Information Security Conference | VirtuPort | 2023 | 8 CPE
 - MENA Information Security Conference | VirtuPort | 2019 | 16 CPE
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Personal Details

- Permanent Address: Feni Sadar, Feni, Bangladesh
 - Languages: English, Arabic, Bengali
 - Marital Status: Married
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